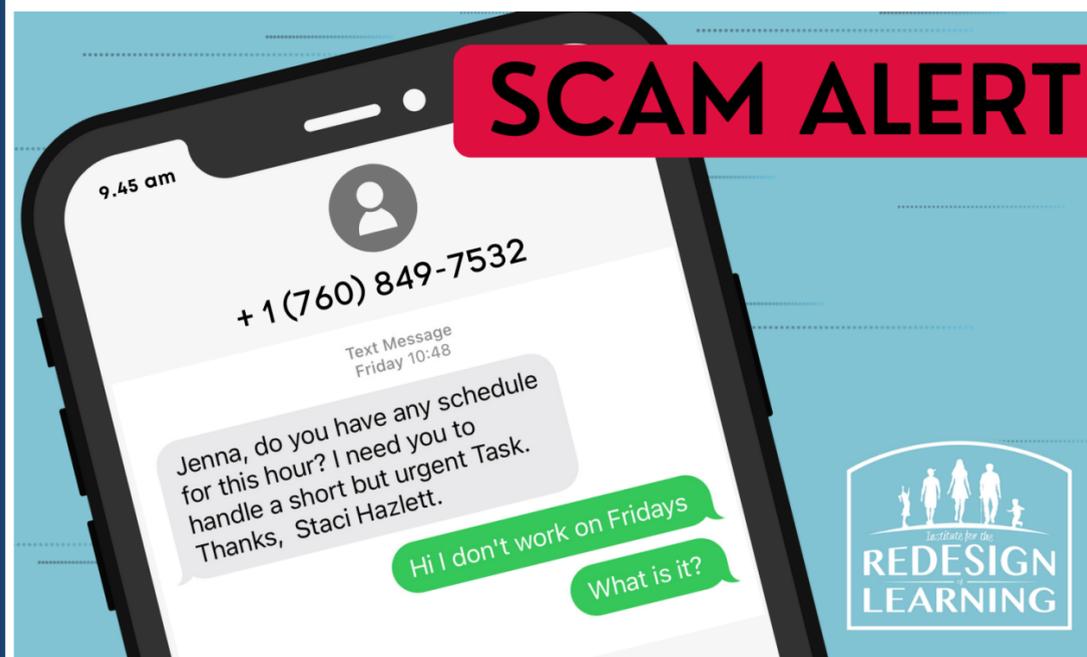


SCAM ALERT



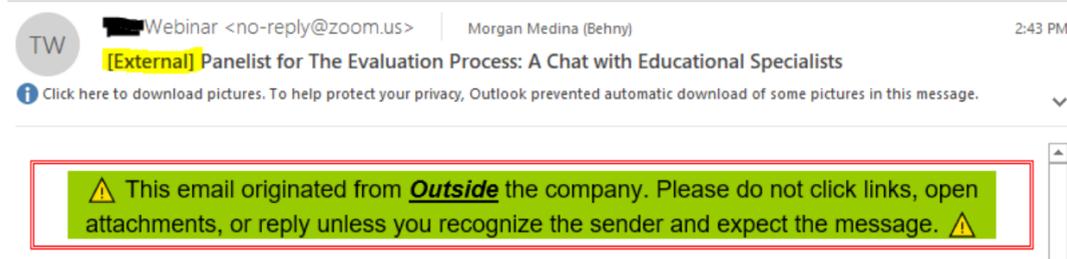
Recent headlines remind us that cyber-attacks and email/text scams are an ongoing concern. We're seeing an increase in email, and now text scams asking for help with gift card purchases. This reminder sets out general guidance on how to protect yourself and IRL against such malicious attacks.

It is critical that we all remain vigilant and knowledgeable about phishing and how to avoid these scams.

Thank you for your ongoing support.

DO NOT

- Open any suspicious emails based on the Subject or Sender. All communications from outside IRL have a green banner at the top.



- Reply to, open attachments from, or click on URLs from unknown and untrusted sources.
- Send personal/sensitive information via email—e.g., passwords, credit card number, social security number, or account number.

DO

- Check for misspellings, grammatical errors, and abnormal spacing that may indicate a phishing email.
- Check links by using your mouse to hover over the hyperlink to determine if the URL makes sense with the sender—e.g., matching the sender name to the URL; whether there's a foreign name or location in the URL.
- Report any suspicious emails to support@tesidea.com for further review and investigation.

RED FLAGS

- Does the email/text ask for help with an urgent task like buying gift cards?
- Does the email/text seem out of place – sent from someone at IRL who doesn't normally text/email you?
- Does the email ask for sensitive/personal information (password, credit cards, SSN, etc.)?
- Does the email ask for sensitive information about others?
- Does the email ask you to act immediately or open an attachment to avoid account closure?
- Does the hover-text link match what's in the text?
- Does the address in the 'To' field match the sender of the email?

OUR MISSION

To empower individuals of all abilities to take charge of their own learning and lives, making it possible for them to be competent, caring, and contributing members of society; and to provide learning opportunities for families, professionals, and communities to support those efforts.

